

CHAPTER 1: INTRODUCTION TO DISASTER RECOVERY

Multiple Choice:

1. Which of the following should be protected in your disaster recovery plan?

- A. Ability to increase sales
- B. Ability to continue day-to-day operations
- C. Ability to hold down business expenses
- D. Ability to hire qualified people

Answer: B **Reference:** Why Disaster Recovery?

Difficulty: moderate

2. Disaster recovery is _____ an information technology (IT) problem.

- A. mostly
- B. only
- C. not just
- D. not

Answer: C **Reference:** Why Disaster Recovery?

Difficulty: moderate

3. Which of the following must be included in the disaster recovery plan?

- A. Business functions
- B. Critical support functions
- C. Corporate-level support functions
- D. All of the above

Answer: D **Reference:** Why Disaster Recovery?

Difficulty: moderate

4. On whose web site can you find itemized lists, by state and counties within a state, of the declared disasters on a yearly basis?

- A. CIA
- B. FEMA
- C. FBI
- D. IRS

Answer: B **Reference:** What Is a Disaster?

Difficulty: easy

5. What is a disaster?

- A. The ability of a company to recover from a catastrophe and get back to business as usual
- B. Any event or occurrence that can have a detrimental effect on an organization either in whole or in part
- C. Any event or occurrence that can have a lasting effect on an organization either in whole or in part.
- D. All of the above

Answer: B **Reference:** What Is a Disaster?

Difficulty: moderate

6. On a business level, disasters are often thought of as _____ occurrences that affect the business or organization, or those occurrences on a grand scale that disrupt the business's ability to function.

- A. catastrophic
- B. natural
- C. minimal
- D. IT

Answer: A **Reference:** What Is a Disaster?

Difficulty: moderate

7. What is one of the leading causes of system loss seen by organizations?

- A. Lack of a sprinkler system
- B. Lack of security in a computer system
- C. Lack of a tornado shelter
- D. Lack of qualified employees

Answer: B **Reference:** What Kinds of Disasters Are There?

Difficulty: moderate

8. Which of the following is an example of a technological breakdown?

- A. Chemical spill
- B. Employee death
- C. Spam
- D. Air conditioning failure

Answer: D **Reference:** What Kinds of Disasters Are There?

Difficulty: moderate

9. Which of the following is an example of a lack of computer security?

- A. Chemical spill
- B. Employee death
- C. Spam
- D. Air conditioning failure

Answer: C **Reference:** What Kinds of Disasters Are There? **Difficulty:** easy

10. Which of the following ties up valuable computer resources with no added value to the company?

- A. E-mail
- B. Internet
- C. Spam
- D. Junk mail

Answer: C **Reference:** What Kinds of Disasters Are There? **Difficulty:** moderate

11. Any disaster, whether large or small, will have a _____ effect through the entire organization.

- A. controlled
- B. known
- C. positive
- D. ripple

Answer: D **Reference:** What Are the Possible Effects of a Disaster? **Difficulty:** moderate

12. The disaster recovery team will be made up of many different people in the _____ who have a stake in the outcome of recovering from a disaster:

- A. Organization
- B. Government
- C. Community
- D. Customer pool

Answer: A **Reference:** What Are the Possible Effects of a Disaster? **Difficulty:** easy

13. Customers and clients will have _____ in the outcome of the disaster recovery.

- A. an important role

- B. a direct interest
- C. no interest
- D. no effect

Answer: B **Reference:** What Are the Possible Effects of a Disaster? **Difficulty:** moderate

14. Disaster recovery typically looks at the _____.

- A. long run
- B. continuation of the business
- C. overall business plan
- D. short term

Answer: D **Reference:** What Is Business Continuity Planning? **Difficulty:** moderate

15. Business Continuity Planning is interested in _____ disasters if possible.

- A. avoiding
- B. recognizing
- C. reacting to
- D. planning

Answer: A **Reference:** What Is Business Continuity Planning? **Difficulty:** easy

Fill in the Blank:

16. Disaster recovery is the ability of a company to recover from a(n) _____ and get back to business as usual.

Answer: catastrophe **Reference:** Why Disaster Recovery? **Difficulty:** easy

17. In the event of a major disaster, the first goal of the business is to maintain the _____ sustainable level of services for the organization.

Answer: minimal **Reference:** Why Disaster Recovery? **Difficulty:** moderate

18. Any event or occurrence that can have a detrimental effect on an organization either in whole or in part is known as a(n) _____.

Answer: disaster **Reference:** What Is a Disaster? **Difficulty:** easy

19. The FEMA web site assists you in determining your _____ for a given situation.

Answer: risk **Reference:** What Is a Disaster? **Difficulty:** moderate

20. _____ can get in without any notice through standard ports that are left open.

Answer: Hackers **Reference:** What Kinds of Disasters Are There? **Difficulty:** moderate

21. Electrical failure can lead to _____ failure, which in turn can lead to software failure.

Answer: hardware **Reference:** What Kinds of Disasters Are There? **Difficulty:** moderate

22. _____ may gain a competitive advantage as customers seek products and services the affected company can no longer provide.

Answer: Competitors **Reference:** What Are the Possible Effects of a Disaster? **Difficulty:** moderate

23. _____ is an integral part of business continuity planning, but BCP is much broader.

Answer: Disaster recovery **Reference:** What Is Business Continuity Planning? **Difficulty:** moderate

Matching:

24. Match the following terms to their meanings:

- | | |
|--------------------------------------|---|
| I. Critical support functions | A. functions not critical to the day-to-day operation of the organization |
| II. First goal in disaster | B. functions that provide products and/or services |
| III. Disaster recovery | C. maintain the minimal sustainable level of services |
| IV. Business functions | D. ability of a company to recover from a catastrophe |
| V. Corporate-Level Support Functions | E. functions not directly related to the company's core business |

Answer: E C D B A **Reference:** Why Disaster Recovery? **Difficulty:** moderate

25. Match the causes to their effects:

- | | |
|------------------------------|--|
| I. Computer security failure | A. flooding caused by a waterline break |
| II. Strike | B. requires special security measures to be put into place |
| III. Accident | C. by far the most insidious threat to an organization |
| IV. Technological breakdown | D. hackers get in without any notice |
| V. Sabotage and terrorism | E. utility failures |

Answer: D B A E C **Reference:** What Kinds of Disasters Are There? **Difficulty:** moderate

26. Match the following terms to their descriptions:

- | | |
|-----------------------------|---|
| I. Banks | A. receive increases business |
| II. Suppliers | B. made up of many different people in the organization |
| III. Disaster Recovery Team | C. will all be impacted |
| IV. Branches | D. called upon to provide interim funding |
| V. Employees | E. may run into financial difficulties |

Answer: D E B A C **Reference:** What Are the Possible Effects of a Disaster? **Difficulty:** moderate

27. Match the following terms to their descriptions:

- | | |
|------------------------------|--|
| I. First 72 hours | A. simply picking up the pieces of the business after a disaster strikes |
| II. Business Continuity Plan | B. avoid risk or mitigating the consequences of the risk |
| III. Disaster Recovery | C. can wait till end of month |
| IV. Focus of BCP | D. continuation of the business is the goal |
| V. Tier 3 functions | E. important to disaster recovery |

Answer: E D A B C **Reference:** What Is Business Continuity Planning? **Difficulty:** moderate